



# FIRE UNDERWRITERS SURVEY

A SERVICE TO INSURERS AND MUNICIPALITIES

c/o Opta Information Intelligence Inc.

November 21<sup>st</sup>, 2015

**Norfolk County Fire & Rescue Services**  
95 Culver Street,  
Simcoe, ON NEY 2V5

**Attention:** Terry Dicks – Fire Chief

Re: Superior Tanker Shuttle Accreditation Effective November 21st, 2015

I am pleased to advise you that the Fire Underwriters Survey has evaluated your test results and application for accreditation to deliver Superior Tanker Shuttle Service and has determined that your fire protection district qualifies for accreditation.

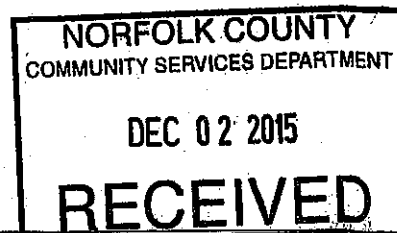
Your fire protection district name has been added to the list of accredited agencies for the delivery of Superior Tanker Shuttle Services and the appropriate changes have been made to the Canadian Fire Insurance Grading Index.

Please find the enclosed certificate of accreditation and a brief letter of recognition.

As an accredited agency, constituents within your fire protection district who own detached dwellings and are within a qualifying road distance of the responding fire station (8 kilometres for Personal Lines property), are eligible to receive a significant cost reduction in their fire insurance rates from the majority of insurers in Canada. Insurers utilize the information provided by Fire Underwriters Survey in setting property insurance rates throughout Canada. Insurers are advised that Superior Tanker Shuttle Service (STSS) Accredited fire protection districts qualify for hydrant protected equivalency status, and may be rated as protected. Note that this equivalency applies only to detached dwellings without exposures.

It should also be noted that insurers are under no obligation to accept this equivalency; however, the Fire Underwriters Survey recommends that they do so.

As the Surveyor for the province of Ontario, I must advise you that the Superior Tanker Shuttle Service (STSS) Accreditation and benefits associated with the accreditation are contingent upon the fire protection district being capable of continuously meeting the requirements of the Superior Tanker Shuttle Service delivery and being continuously able to provide evidence of such capacity upon request. Should the capacity of the fire protection district to deliver this level of service change at any time, notification should be made immediately to the offices of Fire Underwriters Survey. Fire Underwriters Survey retains the right to revoke Superior Tanker Shuttle Service (STSS) Accreditation at any time.





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The accreditation period is 5 years from the date of this letter. To maintain accreditation, the fire department must document practice of Tanker Shuttle Service; this documentation must be available for review.

Should you have any questions or concerns related to the Fire Underwriters Survey, the Superior Tanker Shuttle Service (STSS) Accreditation process or any other related area, please feel free to contact Fire Underwriters Survey for further information.

Regards,

David Arzuza, B Eng.  
Public Fire Protection Specialist  
Fire Underwriters Surveyor of Ontario

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